CHAPTER 4

INSPECTION PROCEDURES

								PARAGRAPH	PAGE
INSPECTION	PROCEDURES.			•				4000	4-2

4000. Inspection Procedures

- 1. The Regional Inspection Team will visit each PSRO semiannually. Upon arrival at the District/PSRO, the Senior Inspector will brief, as appropriate, the District CO and/or PSRO OIC, Ops Chief, and RI on inspection team policy and procedures, a list of identified accession names will be given to the RI to draw for inspection. The list of accession names will be determined by examining the PSRO's accession reports in ALMRS Current database, generally for the past six month period, identifying a random 25% reenlistment and transfer packages for inspection.
- 2. The Regional Inspection Team will inspect the join packages using the following criteria to establish a standard of measurement:
- a. Reenlistment Package grading policy. There will be ¼ point deducted for each admin error identified.
- (1) Outstanding equates to a grade of 5, with no administrative errors.
 - (2) Excellent equates to a grade of 4.
 - (3) Average equates to a grade of 3.
 - (4) Below Average equates to a grade of 2.
 - (5) Unsat equates to a grade of 1.
- (6) Administrative oversight equates to a grade of 1. Assigned when an applicant reenlists prior to being qualified (Q3). Refer to definition in Volume II Chapter 3, para 3002.2 of this guide for detailed description.
- (7) Erroneous equates to a grade of 0. This mark will be assigned whenever an applicant reenlists and has not been qualified (Q3). Refer to definition in Volume II Chapter 3, para 3002.3 of this guide for detailed description.
- b. Transfer/DAP Package grading policy. There will be ½ point deducted for each admin error identified.
 - (1) Outstanding equates to a grade of 5.

- (2) Excellent equates to a grade of 4.
- (3) Average equates to a grade of 3.
- (4) Below Average equates to a grade of 2.
- (5) Unsat equates to a grade of 1.
- (6) Administrative oversight equates to a grade of 1. Assigned when an applicant is joined prior to the RSNCO qualifying him/her physically, professionally, or morally. Refer to definition in Volume II Chapter 3, para 3002.2 of this guide.
- (7) Erroneous equates to a grade of 0. This mark will be assigned whenever an applicant is joined to a SMCR/IMA unit and is not physically, professionally, or morally qualified to join.
- c. Errors previously identified by the RI do not reflect on the PSRO grading, but do reflect on the RSNCO's overall grading.
- d. RSNCO's will be assigned a PASS or FAIL rating by the inspection team. This is determined by the average grade of all accession packages inspected for each recruiter. PASS is assigned for an average package grade of 3.0 or higher. FAIL is assigned for an average package grade of 2.99 or lower. This will be recorded on Figure E-3.
- e. Any discrepancy that appears 3 times or more in a RSNCO's join package constitutes a trend for the RSNCO. The same discrepancy identified on 3 or more RSNCO join packages, constitutes a PSRO trend. Trends will be outlined on Figures E-1, E-2, and E-3 as applicable.
- f. If during the course of the inspection, the Inspection Team suspect's fraud, the Team will notify the Inspection Officer immediately. The Inspection Officer will halt the inspection on that recruiter, and all packages for that recruiter will be confiscated at the PSRO office and reviewed for investigation.
- g. Maintain an Inspection Logbook for the express purpose of recording erroneous joins identified by the RI prior to the

inspection. The RI will not be penalized for the entries in this logbook at the time of inspection.

- h. The Regional Inspection Team will use the following criteria as a standard of measurement for unrecorded erroneous join packages:
- (1) Outstanding equates to no erroneous joins identified.
- (2) Excellent equates to 2% or less erroneous of all joins inspected.
- (3) Average equates to 3% to 5% erroneous of all joins inspected.
- (4) Below Average equates to 6% to 9% erroneous of all joins inspected.
- (5) Unsat equates to 10% or more erroneous, this grade constitutes a failing mark. Emphasis of the next inspection will focus on the training the RI conducted to correct those RSNCOs who had the erroneous joins on the failed inspection.
- i. Each RSNCO will receive an average package rating on accession packages inspected by the Regional inspection team. This average package rating will be used to determine the PSRO average accession package rating. The following accession package table describes the package rating.
 - (1) Outstanding 5.0
 - (2) Excellent -4.0 4.99
 - (3) Average 3.0 3.99
 - (4) Below Average 2.0 2.99
 - (5) Unsatisfactory 1.99 or below

APPENDIX A

RECRUITER DATA SHEET

- 1. <u>General Instructions</u>. The Recruiter Data Sheet (RDS), Figure A-1, will be completed on every RSNCO, it will be placed in the first section of the training file. The RDS will be updated at least quarterly or as changes occur.
- 2. Specific Instructions. The RDS contains various items of information; the RI will utilize Figure A-1 and will fill in the blanks with the appropriate data. Each month will have a number entered for the assigned mission followed by the number of joins attained by the RSNCO. MOS Match and PSRN Match rates will be entered at the bottom of the form accordingly.

RECRUITER DATA SHEET

NAME:				SSN:			
	(Last,	First, MI)					
RANK:		_ PSRS:					
PMOS:		_ BMOS:					
DCTB:							
DOR:							
PEBD:		_ ADSD:					
BILLET: _		_ LINE #:		. ,. =1	<u> </u>		
AWARDS:							as markerin standard
DISCIPLIN	NARY ACT	ION:					
TY MTSSI		RECRUITER PR				ITSSTON :	ATTAINED
OCT	111111	OCT	DION A		OCT	T D D T O IV	TITINED
NOV		NOV			NOV		
DEC		DEC		-	DEC		
JAN		JAN			JAN		
FEB		FEB			FEB		
MAR		MAR			MAR		
APR		APR			APR		
MAY		MAY			MAY		
JUN		JUN			JUN		
JUL		JUL	MAN		JUL		
AUG		AUG			AUG		
SEP		SEP			SEP		
YTD		YTD			YTD		
MOS MATCH F	RATE	MOS MATCH	RATE			CH RATE	
PSRN MATCH	RATE	PSRN MATCH	RATE		PSRN MAT	CH RATE	
CAREER AT		r average					. 1

Figure A-1. Recruiter Data Sheet

APPENDIX B

RECRUITER INSTRUCTOR TRAINING AND EVALUATION CHECKLIST

- 1. <u>General Instructions</u>. The Recruiter Instructor Training and Evaluation Checklist (RITEC), Figure B-1, will be completed on every RSNCO. It will be placed in the second section of the training file. The RITEC will be completed as the appropriate PAR or R&R Training/Inspections are conducted.
- 2. <u>Specific Instructions</u>. The RI will circle the "Y" or "N" on the RITEC accordingly as he/she conducts the evaluation of the RSNCO. The RI will also assign codes based on his evaluation and place them on the checklist for an overall score. The RI, Area/Site SNCOIC and RSNCO will all sign and date this form, verifying their understanding of the findings and status of the evaluation.

RECRUITER INSTRUCTOR PAR TRAINING AND EVALUATION CHECKLIST CHECK THE APPROPRIATE PAR TRAINING CYCLE FOR NEW RECRUITERS

PROFICIENCY & REVIEW TRAINING

CHECK (ONE:	30-	DAY		3-MONTH		6-MONTH	
RSNCO:						SSN:		
	RANK	NAME (Fir	st MI	Last)				
DATE:								
SCORE	TRAINING	EVALUATIO	N COL	ES				
2 - 1 3 - 0	HAS SOME	CCORDANCE BASIC INF THE BASIC THE REQUIR	ORMAT INFO	ION, B RMATIO	UT NEEDS N AS PER	GUIDEBO	OOK	
I. PR	IOR SERV	ICE RECRUI	TING	GUIDEB	<u>оок</u>	3	Y/N	SCORE
I.	Turnov	er section	ı					
	(1) Doe	s the RSNC	O hav	re a PS	R Guidebo	ook?	Y N	
	(2) All	authorize	d cha	nges i	ncorporat	ced?	Y N	
	(3) Is	the Guideb	ook t	abbed	appropria	ately?	Y N	
					I. AVER	AGE SCO	RE:	
II. <u>TU</u>	RNOVER/P	ROFILE BOC	<u>K</u>					
a.	Turnov	er Section				3	Y/N	SCORE
Profile	(1) Do e Book?	es the RSN	CO ha	ve a T	urnover/	3	/ N	
contai		es the RSN llowing in					/ N	
	a.	Title of	Bille	et?			Y N	

Figure B-1. Recruiter Instructor PAR Training and Evaluation Checklist

b. Reporting Senior? Y N	
c. Mission and functions of Billet? Y N _	
d. List of required reports? Y N	
e. List of orders or other directives pertinent to the billet? $$\tt Y\ N$$	
b. Profile Section	
(1) Does the Profile Section contain the following information, and is it current?	
a. Unit Manpower/Information Section for each SMCR/IMA unit supported? Y N	
(1) SMCR unit Manpower Plan attached? Y N	
(2) Is the SMCR unit T/O attached? Y N	
b. RSNCO Mission Letter Section? Y N	
c. RSNCO Mission/Objectives Letter Section? Y N	
d. Does the RSNCO's Mission/Objectives indicate adequate activities to support mission? Y N	
(2) Are all forms/sections complete? If not, state below:	

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

II. AVERAGE SCORE:

III. ALMRS	<u>Y/N</u>	SCORE
a. Does the RSNCO know how to access ALMRS and can demonstrate a "send and/or receive" replication?	Y N	
b. Can the RSNCO demonstrate how to build Specific searches in ALMRS and flag the results for Approach?	Y N	
c. Can the RSNCO demonstrate how to action date leads in the ALMRS database?	Y N	
d. Does the RSNCO know how to report accessions in ALMRS?	Y N	
e. Can the RSNCO demonstrate proper use of Automated forms?	Y N	
f. Does the RSNCO know how to access Approact to read the ALMRS.NSF file?	ch Y N	
g. Does the RSNCO have sufficient Action Data and Contact History recorded to reflect a proper understanding of systematic recruiting?	ces Y N	
h. Does the RSNCO understand the File Status Codes in ALMRS?	e Y N	
III. AVERAGE SCO	ORE:	
COMMENTS:		
IV. PROSPECTING		
a. Number of Working Applicants in ALMRS.		
b. Number of File Status "I" and "J" records ALMRS.	s in	

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

			Y/N	SCORE
sinc	c. e la	Has sufficient prospecting occurred ast visit?	Y N	
MOS visi		Have attempts been made to contact all ches on the Manpower Plan since the last	Y N	
matc	e. hes	Does the RSNCO possess sufficient MOS to achieve mission?	Y N	
		IV. AVERAGE	SCORE:	
COMM	ENTS	5:		
v.	SCR	EENING/PROCESSING	A15-43-4	
	a.	Does the RSNCO understand the different	requireme	ents of:
		(1) Transfers from the IRR?	Y N	
		(2) Joins from release from Active Duty?	? Y N	
		(3) Initial Join Reenlist?	Y N	
		(4) IMA Join Applications?	Y N	
the	b. fol:	Does the RSNCO understand the procedures lowing source documents?	s for obta	aining
		(1) MCTFS QCRE?	Y N	
		(2) MCRFS QCAC?	Y N	
		(3) TEST Scores?	Y N	
		(4) Career Retirement Credit Report?	Y N	-
		(5) MCTFS ENLM?	y N	

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

	Y/N	SCORE
(6) DD-214?	Y N	
(7) SF88/SF93?	Y N	·
c. Can the RSNCO identify and handle waiverable conditions while utilizing the Interview Screening Checklist?	Y N	
d. Does the RSNCO understand how to correctle complete the following accession package forms?	ly prepare	and
(1) New Join Worksheet?	Y N	
(2) Privacy Act Statement?	Y N	
(3) DD Form 4?	Y N	
(4) DD Form 1966?	Y N	
(5) SF/93?	Y N	
(6) NAVMED 6120/3?	Y N	
(7) DD 369 Police Check?	Y N	
(8) Statement Of Understanding?	Y N	
(9) DD 368?	Y N	
(10) NAVMC 321a?	Y N	
V. AVERAGE S	CORE:	
COMMENTS:		

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

VI. SCHEDULE & RESULTS (S&R) BOOK	<u>Y/N</u>	SCORE
a. Does the RSNCO maintain a S&R book per the Guidebook?	Y N	
b. Does S&R Book contain 60 days of S&R's?	Y N	
c. Are previous S&R sheets filed by month a maintained for one year?	nd Y N	
d. Are the following S&R sheets understood	and maint	ained?
(1) Are telephone calls to appointments to interviews to Reenlist/Affiliate properly tracked?	Y N	
(2) Are Mail out contacts to Interviews to Reenlistment/Affiliate properly tracked?	Y N	
<pre>(3) Are Walk-In/Call-In(s) to Reenlist/ Affiliate properly tracked?</pre>	Y N	
e. Does the RSNCO effectively utilize the S&R's to schedule and track daily activities?	Y N	
VI. AVERAGE	SCORE:	
COMMENTS:		
VII. SITE	Y/N	SCORE
a. Does the site have an Asset Map of the recruiting area displayed?	Y N	
c. Is the pin legend in accordance with the Guidebook?	Y N	
VII. AVERAGE	SCORE:	
EVALUATION AV	ERAGE:	

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

REMARKS:	
RI SIGNATURE	DATE
AREA/SITE SNCOIC SIGNATURE	DATE
RSNCO SIGNATURE	DATE

Figure B-1 (Cont). Recruiter Instructor PAR Training and Evaluation Checklist

APPENDIX C

INDIVIDUAL TRAINING RECORDS

- 1. <u>General Instructions</u>. The Individual Training Records (ITR), Figure C-1, provides the RI with a tool to track and document the training given to his/her recruiters. There will be an ITR completed on every RSNCO; it will be placed in the third section of the training file. The ITR will be updated as the training occurs.
- 2. <u>Specific Instructions</u>. The RI will enter the date that the subject training was conducted in the date column to the far left, and then enter the amount of time in the appropriate column under that category of training. Figure C-2, provides the RI with blank spaces to capture and document training that falls outside of those areas identified on Figure C-1.

RANK/NAME:	SSN:	

SUBJECT DATE	Turnover/ Profile Book	ALMRS II	S&R	Screening Applicant	Accession Package	Processing	Telephone Techniques

SUBJECT DATE	Networking	Time Management	PSS Core System	Prospecting	Goal Setting	Self Motivation	Ethics
·							

Figure C-1. Individual Training Record

SUBJECT->							
				H - #1			-
						* 10000	

7-7-248-2-2					-		
	 	1	 	 	<u> </u>	1	~~~

RANK/NAME:_____SSN:____

Figure C-2. Miscellaneous Individual Training Record

APPENDIX D

RECRUITER ACTIVITY ANALYSIS SHEET

- 1. General Instructions. The Recruiter Activity Analysis Sheet (RAAS), Figure D-1, will be completed on every RSNCO on a monthly basis for each recruiting month. The RAAS will be filed in the fourth section of the RSNCO's training file. It serves as a tool to analyze the RSNCO's productivity. The RI will use the RAAS to plan areas to focus training on when conducting site visits.
- 2. <u>Specific Instructions</u>. The RI can access the automated RAAS via the web page <u>HTTP://KCMAWEB</u> or in ALMRS. To locate the automated RAAS at HTTP://KCMAWEB follow these steps:
- a. Once on the intranet, enter in the address block "KCMAWEB".
 - b. Click on "RD".
 - c. Click on "RECRUITING".
 - d. Click on "RECRUITER ACTIVITY ANALYSIS SHEET".
- e. Enter user ID (RD), Password and Database (MCRSC2) and click submit.
- f. Enter the recruiter's SSN and month/year for recruiting month requested.
 - f. Click submit query.
 - h. Print RAAS to review and file.
- **Note: The RI must be able to access the MFR network in order to access the KCMAWEB web page.

RECRUITER ACTIVITY ANALYSIS SHEET

May 22, 2003

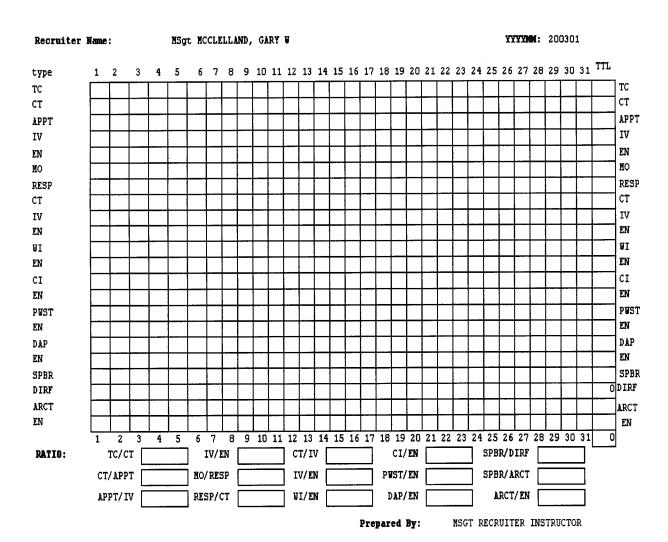


Figure D-1. Recruiter Activity Analysis Sheet

APPENDIX E

ACCESSION PACKAGE INSPECTION CHECKLIST

- 1. General Instructions. The Accession Package Inspection Checklist (APIC), Figure E-1, will be completed by the Area SNCOIC and RI on every join package submitted for credit to the Regional Office. The APIC will identify areas that RSNCO's require training in and when properly utilized, will help the RSNCO eliminate trends, administrative errors, and other processing errors. The APIC will be placed inside the accession package for a record of the discrepancies identified by the RI for the MCRSC RD Semiannual Inspection Team.
- 2. <u>Specific Instructions</u>. The APIC will be completed at the time of inspection of the accession package by the RI and filed in the respective join package.

PSR ACCESSION PACKAGE INSPECTION CHECKLIST

Accessi	Lon	Mont	h/Year IRR	ENL	_ PKGSCORE
Join's	Nai	me		RSNCO	
DATE	RE	QUIR	ED	COMMEN'	<u>rs</u>
	Y	/ N	Service Comp		
	Y	/ N	DOR Comp	W-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	**·-
	Y	/ N	ISC	AND	Advance
	Y	/ N	NJWS	· · · · · · · · · · · · · · · · · · ·	
	Y	/ N	DAP ORDERS		
	Y	/ N	IMA End		
	Y	/ N	QCRE/QCAC/DD214		
	Y	/ N	SF88/2808		VI.
	Y	/ N	HIV Results		
	Y	/ N	SF93/2807		
	Y	/ N	NAVMED 6120/3		
	Y	/ N	SOU		
	Y	/ N	DD 369 (POL CHK)		
	Y	/ N	Retrain Prereqs NEW MOS SCORES HAS OF	NEEDED	OF
	Y	/ N	321A Extension		-H-S
	Y	/ N	RT07/CRCR		
	Y	/ N	WVR Req & App		

Figure E-1. PSR Accession Package Inspection Checklist

	Y / N	Privacy Act
	Y / N	DD Form 4
	Y / N	DD Form 1966
	Y / N	DD Form 368
	Y / N	Other Proof Source
Remarks	s:	

Figure E-1 (Cont). PSR Accession Package Inspection Checklist

TR DAP/REENLISTMENT PACKAGE INSPECTION CHECKLIST

DAP Mon	th,	/Y	ear	DAP ENL	PKGSCORE
Applica	ınt	N	ame		SSN
TRSNCO					
DATE	RE	ΙQΙ	JIRE	<u>eD</u>	COMMENTS
	Y	/	N	TRSNCO Checklist	
-	Y	/	N	DAP Orders	
****	Y	/	N	RE Code Verification	
	Y	/	N	EAS Verification	
	Y	/	N	TIS Verification	
	Y	/	N	DD-214	
+	Y	/	N	QCRE/QCAC	
	Y	/	N	DD-4	
	Y	/	N	Term LV Verification	***
	Y	/	N	BCN/PCN Worksheet	
	Y	/	N	SF 88	
	Y	/	N	HIV Results	
	Y	/	N	SF 93	E A STOLEN WAR TO COME THE PARTY AND A STOLEN S
	Y	/	N	NAVMED 6120/3	
	Y	/	N	SOU	
	Y	/	N	Waiver Request & Approval	

Figure E-2. TR DAP/Reenlistment Package Inspection Checklist

	Y / N	ASVAB	
	Y / N	Other Proof	Source
Remarks	:		· · · · · · · · · · · · · · · · · · ·

Figure E-2 (Cont). TR DAP/Reenlistment Package Inspection Checklist

RECRUITER INSPECTION ANALYSIS SHEET

RSNCO RANK/NAME _				8411	<u> </u>	8412
INSPECTION ANALYS	SIS			PASS	FAIL	
ACCESSION NAME	<u>T/E</u>	GRADE	SCORE	COM	<u>IENT</u>	
IDENTIFIED ERRONE	OUS JOIN			RSNCO AVI	ERAGE _	
PACKAGE SCORE						
UNIDENTIFIED ERRO	NEOUS JO	DINS	AA	FORMS REQUI	RED	
RSNCO TRENDS:				<u> </u>		
			TNCDEC	ת∩סיפ דאודייד	'AT C'	

Figure E-3. Recruiter Inspection Analysis Sheet

APPENDIX F

PACKAGE INSPECTION CHECKLIST MATRIX

- 1. General Instructions. The Package Inspection Checklist Matrix (PICM), Figure F-1 or F-2 as applicable, will be completed by transcribing the findings from the APIC's on a monthly basis or as the RI groups the accession packages together for inspection. The PICM will be placed in the fifth section of the training file.
- 2. <u>Specific Instructions</u>. The PICM will serve as a tool to help the RI identify trends in accession package discrepancies for each individual recruiter. Additionally, it will provide a means for the RI to ensure that all corrective action (example: AA Form) is completed by the RSNCO. Upon completion of the package inspection, the RI will forward this form to the RSNCO through the RSNCO's SNCOIC, all three are required to sign and date, acknowledging the identified discrepancies.

PSR REGION _____ PACKAGE INSPECTION CHECKLIST MATRIX

RECRUITER					PSR	SITI				TH/Y SPECT			Date Spect	1			IM	PEC	ro r		
***						· · · · · · · · · · · · · · · · · · ·				************	***************************************		·········		·						
NAME:	MENTAGE.	DOM.	IK.	SHP CNOCAS	WA	MA SMA	CMACA 00 th	9#	¥n	novemble) project	400	DO 1400	METER MARKET	MANC Ribs	ALA Caca	WWK Regitap	PACY AGT	904	D\$ 1646	PIÉ ÖÉ	#1007 10080
													<u></u>								
																			रस		
		1																			
1864)CD	/ •	OK	n en en en en en en en en		-		X =	DIAC	R I PA	icy					13	* * * * * * * * * * * * * * * * * * * *	PORK	23Q 0	(23D		
	MA :	R XITO	T APP	LIÇAB	L		1 =	in i	ACKA	SE DUT	TOK '	ieņi	TRED		2 =	EBX	71 kB)	DUT 1	iot I	CLUD	ED .

COMMENTS:

Figure F-1. Accession Package Inspection Checklist Matrix

PSR	REGION	Package	Inspection	Checklist	Matrix
-----	--------	---------	------------	-----------	--------

RECRUITER	PSR SITE	MONTH/YEAR INSPECTED	DATE INSPECTED	INSPECTOR

COMMENTS CONTINUED:

I'VE THOROUGHLY REVIEWED ALL OF THE THE CORRECTIVE ACTION THAT HAS BEEN		LISTED	ABOVE	AND	WILL	TAKE
SIGNATURE OF RSNCO	_	DATE	·			
SIGNATURE OF SNCOIC	_	DATE				
SIGNATURE OF RI		DATE				

Figure F-1 (Cont). Accession Package Inspection Checklist Matrix

PACKAGE INSPECTION CHECKLIST (DAP/REENLISTMENT) TR REGION

RECRUITER	SITE	MONTH INSPECTED	DATE INSPECTED	INSPECTOR

		CONSULT	I ⊩	RECODE	FAS	<u>s</u>	OCAC	DD 214	D 04		BCNPCN	SF-88	SF-93	i 1-				ASVAB	1 1	LABEL
NAME		CKLIST	ORDER	VERIFY	VERIFY	VERIFY	OCRE			VERIFY	WKSHT			120/3	000	LTRS	SOU		+	
													\dagger		\dagger	+	\dagger	1	\dagger	
												1	1		1	\dagger	1	1	t	
:																			1	
																			1	
																			-	
																			1	
LEGEND	/=0K			X=DISCREPANCY	REPANC.	×			A	A=AA F	AA=AA FORM REQUIRED	UIRED	_							

2=REQUIRED BUT NOT INCLUDED 1=IN PACKAGE BUT NOT REQUIRED NA=NOT APPLICABLE

COMMENTS:

F-4

Figure F-2. DAP/Reenlistment Package Inspection Checklist Matrix

TR REGION ____ PACKAGE INSPECTION CHECKLIST (DAP/REENLISTMENT)

INSPECTOR	
DATE INSPECTED	
MONTH INSPECTED	
SITE	
RECRUITER	

COMMENTS CONTINUED:

I'VE THROUGHLY REVIEWED ALL OF THE DISCREPANCIES LISTED ABOVE AND WILL TAKE THE CORRECTIVE ACTION THAT HAS BEEN DIRECTED.

DATE	DATE	DATE
SIGNATURE OF RSNCO	SIGNATURE OF SNCOIC	SIGNATURE OF RI

Figure F-2 (Cont). DAP/Reenlistment Package Inspection Checklist Matrix

APPENDIX G

- 1. <u>General Instructions</u>. The Initial Recruiting Training Syllabus (IRTS) will be established for every new RSNCO within the first 10 days of their assignment to recruiting duty. The IRTS will provide the RI with a training schedule to ensure that the recruiter receives a comprehensive period of instruction. The RI will use Figure G-1 and will mark it appropriately for the PSR and TR respectively.
- 2. <u>Specific Instructions</u>. The RI will cover each item on the syllabus and check them off upon completion. The IRTS will be filed in the sixth section of the recruiter's training file.

TRAINING TO BE COMPLETED WITHIN THE FIRST 10 DAYS OF NEW RECRUITER ASSIGNMENT

PLACE A CHECK MARK IN THE ITEM UPON COMPLETION

***IDENTIFIES TRANSITIONAL RECRUITER SPECIFIC

RSNCO:			DATE:
		VOLUME I	
CHECK		SUBJECT	REFERENCE
		Chapter 1 Applicability's	Recruiting Guidebook
		Chapter 2 Recruiting Ethics	
•		Chapter 3 Systematic Recruiting	W
	***	BCN/PCN Procedures	Vol V App F
		Billet Opening & Opportunities Unit/IMA T/Os	ALMRS Manpower Plan
	***	Target Market Strategy	Prior Service Marines Leads ALMRS Harvest TF
		Recruiting Site Asset Map Appendix A	Recruiting Guidebook
		Turnover Profile Book Appendix B	· · · · · · · · · · · · · · · · · · ·
		Schedule and Results (S&R's) Appendix C	W

Figure G-1. Initial Recruiting Training Syllabus

CHECK	SUBJECT	REFERENCE
***	Brief Cards	Example Card
·	Mail outs Appendix D	Recruiting Guidebook
	Telephone Calls Appendix E	W
	Abbreviations/Acronyms/Definitions Appendix F	W
	PRE-SEP Brief Appendix H	W
	VOLUME II	
	Chapter 1 Screening Procedures & Mainframe Total Source	Recruiting Guidebook
	Chapter 2 Processing Situations	W
	Chapter 3 Affiliation/Reenlistment/Files	u,
	New Join Worksheet Appendix A	"
	IMA Application Appendix B	W
	Privacy Act Statement Appendix C	W
	DD Form 4 Appendix D	N
	DD Form 1966/1/2/3 Appendix E	W

Figure G-1 (Cont). Initial Recruiting Training Syllabus

CHECK	SUBJECT	REFERENCE
_	Service Computations/ Acceptable Proof Sourced Documentation	Sample Proof Sources
	DOR Computations	u
	Practical Application of Computing Service and DOR Dates	w
	Physical Qualifications Appendix F	Recruiting Guidebook
	DD Form 369 Police Record Check Appendix G	w
_	Waiver Requests and Approvals Appendix H	"
	Statement Of Understanding Appendix I	Recruiting Guidebook & Laptop Comp
	DD Form 368 Request for Clearance Appendix J	w
	Retraining Requirements Appendix K	Recruiting Guidebook, Laptop Comp & MOS Manual
	NAVMC 321a Extension of Enlistment Appendix L	Recruiting Guidebook & Laptop Comp
	Rejection of Accession Appendix M	Recruiting Guidebook

Figure G-1 (Cont). Initial Recruiting Training Syllabus

CHECK		SUBJECT	REFERENCE
		VOLUME V	
	***	Chapter 1 Screening Procedures & MCTFS (3270)	Recruiting Guidebook & Laptop Computer
	***	Chapter 2 Processing Situations	w
	***	Chapter 3 Direct Assignment/Active Reserve/ Reenlistment Records/Files	n
	***	Chapter 4 Direct Referrals	w
	***	Direct Assignment Program Orders Appendix A	n
_	***	RE Code Verification/ Service Verification Appendix B	···
	***	Terminal Leave Verification Appendix C	"
	***	Physical Qualification Appendix D	W
	***	ASVAB Retrain Prerequisites Appendix E	n
	***	Active Reserve Program Application Appendix G	u
	***	DD Form 4 Appendix H	W
	***	Request for Waivers Appendix I	Recruiting Guidebook

Figure G-1 (Cont). Initial Recruiting Training Syllabus

CHECK	SUBJECT	REFERENCE	
VOLUME III			
	Chapter 1 ALMRS Setup	Recruiting Guidebook & Laptop CPU	
	Chapter 2 Record Management	W	
	Chapter 3 Reporting: Accessions and Activity	W	
	Chapter 4 Search Query and Mail Label	W	
***	TR Ops Chief Reporting: Accession and Activity	W	
***	Harvest TF Search Query	One ALMRS	
	Chapter 5 Codes and Definitions	Recruiting Guidebook & Laptop CPU	
	Chapter 6 Forms	N	
***	Chapter 7 Transitional Recruiting Applications	W	
	Chapter 8 Systems Management Policy	W	

Figure G-1 (Cont). Initial Recruiting Training Syllabus

INITIAL RECRUITING TRAINING SYLLABUS

IRT WRAP UP

	Set Agenda for 30-Day PAR Training	Recruiting Guide Vol IV					
_	Review Recruiter Instructor Traini and Evaluation Checklist	ng "					
	Closing Remarks						
I certify that I have received the training that has been checked on this training syllabus.							
RSNCO SIGNATU	JRE:						
	NAME:						
RI SIGNATURE	·						
PRINT RI NAME	3:						

APPENDIX H

INITIAL RECRUITING TRAINING EXAM

- 1. <u>General Instructions</u>. The initial Recruiter Training Exam (IRTE), Figure H-1, will be administered on every new RSNCO as a measurement tool for their IRT. The IRTE will provide the RI with a gauge to identify the new RSNCO's weak areas and what to focus on during the 30-day PAR Training.
- 2. Specific Instructions. The RI will administer the exam at the appropriate point on the IRT syllabus. The exam will be an open book test, and the RSNCO will be allowed to use any additional aides to include their laptop computer, if so desired. The IRTE should take approximately 1 hour and 30 minutes to complete. Figure H-1 is the IRTE master copy and contains the answers to all questions. The RI will maintain an electronic copy of the exam that does not contain the answers.

INITIAL RECRUITING TRAINING EXAM

RSNC	O RAN	IK/NA	ME:				DAC	re:	GRADE	:
1.	What	are	the	five	basic	tasks	of	Systemat	cic Recrui	ting?
	a. b. c. d. e.									
	Name pects		five	e bas:	ic mea	ns by	whi	ch the re	ecruiter o	an locate
	a. b. c. d. e.									
3.	Name	the	pri	mary	compon	ents o	f s	ystematio	c recruiti	ing:
	a. b. c. d.				e. f. g.					
4. sect	The S		over	/Prof	ile Bo	ok wil	1 c	ontain t	he follow:	ing
	a. b. c. d.									
affi	When iliate isfie	e wi	uld th t	the r he SM	ecruit CR and	er sug l trans	ges fer	t to the to the	applican	t they t

Figure H-1. Initial Recruiting Training Exam

		Figure H-1 (Cont). Initial Recruiting Training Exam
	d.	90
	b. c.	4 5 60
	a.	30
11. of		CO's will maintain a binder containing days heets.
		6 months 2 years 3 months The recruiter does not have to maintain the previous year mission letters
		long will the recruiter maintain the previous fiscal sion letters?
	b.	To gain an appointment To update your database To practice telephone techniques None of the above
9.	What	is the goal of a telephone call?
	c.	To contact a Prior Service Prospect To clean up your database To keep you busy To keep your RI off your back
8.	What	is the objective of a mail out?
	a. b.	True False
pros	Recru specti noriti	liters can indirectly intervene on behalf of a live applicant who is awaiting action by civil les.
	b. c.	Vol I Vol III Vol IV
6.	In wh	at Volume is Systematic Recruiting covered?

		ines who signed a contract on or after 1 June 1984 an MSO.
13.	Wha	t does the acronym IMA stand for?
		often should used S&R sheets be removed and replaced sheets?
	b. c.	30 days 45 days 60 days 90 days
15.	Wha	t is the purpose of distributing Collateral Material?
		minimum required points that a Reserve Marine must earn fy for a satisfactory year for retirement purposes is:
		t is the first form an applicant will complete if you e they are off-contract?
	b. c.	Privacy Act Statement RSNCO Checklist Statement of Understanding Interview Screening Checklist
18.	Wha	t is Q3?
	a.	Physically, mental and morally qualified

- b. Morally, physically, and professionally qualified
- c. Professionally, mentally and physically qualified
- d. None of the above
- 19. What proof source is required for all IRR Transfers?
 - a. QCAC
 - b. QCRE
 - c. DD-214
 - d. None of the above

Figure H-1 (Cont). Initial Recruiting Training Exam

20. exter			(RT0	7) is	req	uired	l a	s a	proc	of sou	ırce	for	all
		True False	:										
21.	Prov	vide t	he R	ecruit	er v	with	a (QCRE	to	find	the	fol1	owing:

a. R-RECSTAT

b. RES RUC _____

c. PMOS

d. R-ECC

e. RE CODE _____

- 22. Which of the forms below will help you determine if a waiver will be required?
 - a. New Join Worksheet
 - b. Waiver Worksheet
 - c. RSNCO Checklist
 - d. Interview Screening Checklist
- 23. Which of the following is NOT considered a proof source document?
 - a. DD-214
 - b. Notarized Statement from Applicant
 - c. OCRE
 - d. None of the Above
- 24. Any yes answer on the Interview Screening Checklist indicates that a waiver is required.
 - a. True
 - b. False
- 25. Where is the Interview Screening Checklist filed in the package?
 - a. Left side
 - b. Right side
 - c. Behind SF-88 on right side
 - d. None of the above

- 26. Part 1 of the New Join Worksheet may never be handwritten.
 - a. True
 - b. False
- 27. What are the three categories of applicants?
 - a. Officer affiliations, reenlistments and IMA
 - b. SMCR/IMA reenlistments, SMCR/IMA affiliations and Officer affiliations
 - c. SMCR reenlistments, Officer affiliations and IMA affiliations
 - d. None of the above
- 28. What must be included in the accession package if a Sgt or below is designated to sign part III of the New Join Worksheet?
 - a. A copy of their background check
 - b. Written authorization from the unit CO
 - c. No additional paperwork is required
- 29. The date the unit accepts the applicant for join on the New Join Worksheet should always be the earliest date in the package.
 - a. True
 - b. False
- 30. New Join Worksheets on IMA Det applicants will be signed by
 - a. Regional OIC
 - b. Operational Sponsor
 - c. Recruiting Division (MCRSC)
 - d. Drilling Reserve Division (MCRSC)
- 31. Privacy Act Statements are required for all reenlistments you are authorized to perform.
 - a. True
 - b. False

- 32. Which of the following items of information may be given out on civilian personnel without violating the Privacy Act of 1974?
 - a. Name
 - b. Position and grade
 - c. Gross Salary
 - d. All of the above
- 33. The words Reenlistment or Reenlistee will be crossed out wherever they appear on the DD-4.
 - a. True
 - b. False
- 34. Prior Service Recruiters are authorized to reenlist qualified applicants for periods of
 - a. 1-6 years
 - b. That stated on waiver approvals
 - c. 1-3 years
 - d. Both b and c
 - e. 1 year only
- 35. On the DD-4, for all prior service broken reenlistments, item 13a will be lined out.
 - a. True
 - b. False
- 36. Corrections to DD-4 are made utilizing a
 - a. Naval Speed Letter
 - b. Administrative Action Form
 - c. DD-1966
 - d. Waiver request
- 37. For completion of the DD-4, RSNCO's are guided by the current edition of the
 - a. IRAM
 - b. MCRAM
 - c. MPPM
 - d. Career Planning Guide

Figure H-1 (Cont). Initial Recruiting Training Exam

- 38. Personnel entering the DEP (Delayed Entry Program) between 1 Jun 84 and 31 Dec 84 had an eight-year MSO. That 8 year MSO started
 - a. The day they entered the DEP
 - b. The day they entered active duty
 - c. Both of the above
- 39. Non-waiver applicants discharged less than 1 year will receive their original date of rank upon reenlistment.
 - a. True
 - b. False
- 40. Marines discharged over 3 years and less than 5 will receive one half of their TIG upon reenlistment.
 - a. True
 - b. False
- 41. On block #11 of the DD-1966/1, religious preference, a code of 56 indicates affiliation with
 - a. American Baptist Churches
 - b. Christian Crusade
 - c. Pentecostal Churches
 - d. Reform Judaism
- 42. What is the County/State code for Cass County, Missouri
 - a. 30025
 - b. 29037
 - c. 07729
 - d. 03729
- 43. Physicals for reenlisting Marines must be less than ___ years old?
- 44. Physicals for Marines affiliating with an SMCR unit from the IRR must be less than ___ years old?

		tatement of Understanding can be used in place of HIV alts for applicants executing a broken reenlistment.
		True False
46.	HIV	test results are good for a maximum of
	a	Two years

Two years

- 18 months b.
- c. 90 days
- One year
- IRR Marines over their maximum weight and body fat % will not be allowed to affiliate with a unit under any circumstances.
 - a. True
 - b. False
- The SF-88 must be updated with a NAVMED 6120/3 if more than ___ days old on the date of join.
 - 45 a.
 - b. 90
 - c. 30
 - d. No limit
- 49. Minimum weight for a female Marine 66 inches tall is
 - a. 117 lbs
 - 147 lbs b.
 - c. 109 lbs
 - d. 142 lbs
- 50. How many minor traffic offenses are allowed before a police check is required?
 - a. 1
 - b. 4
 - c. 3
 - d. 5

Figure H-1 (Cont). Initial Recruiting Training Exam

- 51. An individual that admitted to having one DWI conviction must have a reenlistment waiver approved by:
 - a. CMC
 - b. CG, MCRSC
 - c. Regional OIC
- 52. RE-Codes on all waivers must be verified with a/an:
 - a. QCRE
 - b. Confirmation Code
 - c. DD-214
 - d. MCTFS ENLM Screen
- 53. Prior Service Marines E-5 and below who have been discharged more than how many years require a waiver?
 - a. 2
 - b. 5
 - c. 1
 - d. 3
- 54. Name two conditions that are not waiverable.
 - 1. Criminal charges pending
 - 2. Pregnant
- 55. All applicants who admit to drug use prior to 920901 require a waiver before reenlistment into the MCR.
 - a. True
 - b. False
- 56. An applicant must sign a Statement of Understanding only if reenlisting.
 - a. True
 - b. False
- 57. You may not submit a prior service other service waiver to CMC until you have obtained the written release from the losing reserve component.
 - a. True
 - b. False

58. The final section or part of the DD-368 is where tapproving official or certifying official signs. Who iapproving official?	
a. Recruiterb. Commanding Officer of losing servicec. Enlisting Officerd. Service Secretary	
59. On what screen in MCTFS are the test scores found?	
a. Test b. QCRE c. ENLM d. None of the above	
60. On DD-1966's prior to January 1989, numbers in box indicate the Marine's	es 50-52
a. GT scoreb. EL scorec. CL scored. MM score	

- 61. The GT score required to retrain as an 0481 is
 - a. 95
 - b. 85
 - c. 110
 - d. 105
- 62. Which of the following MOS's may not be awarded via MOJT?
 - a. 0313
 - b. 0411
 - c. 4341
 - d. 6094
- 63. Upon affiliation, IRR applicants shall have ____ months obligated service remaining on contract.
- 64. Final determination on a rejection to accession package will be made by:

Figure H-1 (Cont). Initial Recruiting Training Exam

- 65. What are the only forms that require a first, middle and last name signature?
 - a. DD Form 4
 - b. Interview Screening Checklist and Statement of Understanding
 - c. NAVMC 321A
 - d. Both a and c
- 66. A Cpl reenlisting beyond 8 qualifying years is not waiverable.
 - a. True
 - b. False
- 67. The Prior Service Recruiting Deputy G-3 of MCRC is?
- 68. On what MFR server are ALMRS database icons located?
 - a. MFRN08B
 - b. MFRN07A
 - c. MFRN223
 - d. MCRSC07
- 69. Selected Regional and Site records can be saved to a hard drive by utilizing a subset replication setting.
 - a. True
 - b. False
- 70. Approach provides the format for mail labels and mail outs.
 - a. True
 - b. False
- 71. If a recruiter at a site walks away from his computer for a short period of time he should.
 - a. Clear user information
 - b. Shut down the computer
 - c. Disconnect from the server
 - d. None of the above

- 72. Leads are assigned to a recruiting site based on
 - a. Zip codes
 - b. Geographical boundaries
 - c. Regional Office requirements for MOS match rates
 - d. None of the above
- 73. A Recruiter can only recommend a lead record for deletion by modifying the file status code to "Z".
 - a. True
 - b. False
- 74. The following information is required to convert a prospect record to an accession record in the processing section.
 - a. Unit RUC, join month, line number, T/O number
 - b. Unit RUC, join month, affiliation status
 - c. Unit RUC, join month
 - d. None of the above
- 75. Only SNCOIC's are authorized to change the system configuration on a laptop computer.
 - a. True
 - b. False
- 76. What ALMRS database icons have to be added to the notes workspace for ALMRS to work normally?
 - a. One ALMRS and Historical
 - b. Recruiter Info and ALMRS Current
 - c. One ALMRS and ALMRS Tables
 - d. None of the above
- 77. The ALMRS database is cycled how many times a week.
 - a. 2
 - b. 4
 - c. 1
 - d. 3

Figure H-1 (Cont). Initial Recruiting Training Exam

78.	Reci	ruiting personne	. shall update anti-virus software	
	b.	Daily Weekly Monthly	d. Quarterly e. None of the above	
		what database wil ns credited by RI	l you find your current year to date ?	€
	b.	ONE ALMRS ALMRS CURRENT ALMRS TABLES		
			you research problems experienced by your questions for assistance.	эy
	b. c.	One ALMRS ALMRS Current ALMRS Tables ALMRS Discussion	1	
		_	ceptable re-enlistment code authorize ogram Orders (DAP)?	∍d
the :	DAP 1	Marine's EAS to l	ters (TR's) will have days from the receiving unit's diary a non-reporting attrition.	
	a. b. c. d.	60	3	
		-	Active Reserve (AR) package on a Mar on of the TR Checklist.	ine
	b. c.	Category A Category B Category C None of the abov	e	

Figure H-1 (Cont). Initial Recruiting Training Exam

- 84. Which form is not required for a TR to issue DAP orders.
 - a. Proof of EAS
 - b. Copy of SF88 and SF93
 - c. DD Form 1351-2
 - d. Proof of RE-1A
- 85. What information must a Prior Service Recruiter (PSR) provide to the TR to issue DAP Orders.
- 86. Have the Recruiter complete a broken reenlistment.

CERTIFICAT	OF RELEAS	SE OR D	ISCHARGE FROI	M ACTI	VE DU	TY				
1. NAME (Last, First, Middle)	MENT, COMPONENT AND B			SOCIAL SECL	MITY NO.					
, JOHN JAMES			SMC-11			11 22				
A. ADE, RATE OR RANK	4.6. PAY GRADE		S. DATE OF BERTH (YYMM	100	ALSERVE	OGLIG. TERM	DATE			
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		•								
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9. COMMAND TO WHICH TRANSFER			RUC_36005)	1		\$ 50.00				
SUPPORT COMMAND (NCRSC)	r. title and rears and	months in	12. RECORD OF SERVICE		Year(D	Month(s)	Caytal			
11. PRIMARY SPECIALTY (List number specialty). List additional specialty	numbers and itsias inv	alving	a. Date Entered AD This		84	09	24			
periods of one or more years)			b. Separation Date This F	encs:	8.8	09	21			
0151 ADMINISTRATIVE C	7 907		c. Net Active Service This		04	00	00			
O3 YEARS OF MONT			d. Total Prior Active Serv		00	00	00			
A) ISWED AD UNK!	ADAS		4. Total Prior Inactive Ser	rvice	00	03	14			
			f. Foreign Service		00	00	00			
			g, Sex Service		00	ŎŎ.	00			
e			h. Effective Oate of Pay	Grede	88	01	<u> </u>			
TAL MILITARY EQUICATION (COURSE D	itle, number of week	s, and month	and year completed)							
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17. MEMBER WAS FROUNDED COMPLETE DEN	A I						78% 540			
12. REMARKS										
GOOD CONDUCT HEDAL PER	RIOD COMMENCES	: 910726	•							
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19.4. MAILING ADDRESS AFTER SE	Paration (Project 2)	to codes								
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Figure H-1 (Cont). Initial Recruiting Training Exam

CERTIFICATE OF RELEASE OR DISCHARGE FROM ACTIVE DUTY								
I. NAME (Last, First, Middle)		COMPONENT AND I	RANCH		SOCIAL SIQU			
3344			SMC-	TE OF BUILTH IVYMA			11 22	
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300 CYRILLA COURT								
WICHATA, KS 67235			MANSELL, ERIC (HUSBAND) 2073 DANA ST.					
25. MEMBER REQUISITS COPY 6 MIL SENT TO		SFAIRS Yes	ne.	22. OFFICAL AUTHO	ONUTO TO	SIGN (Types	name, gred	w, citte and
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Figure H-1 (Cont). Initial Recruiting Training Exam

COMPUTATION SHEET

	E: If section back of this				applicant's se	rvice dates, use
App]	licant's Name:			RSNCO:		
		SE	ECTION A -	DD-214 COMPU	TATIONS	
1.	Date SNM ente Subtract prio This is the d	r inacti	ve time (f	rom DD-214)		
2.	Date SNM was Subtract date					
	Add inclusive This is the t		ive duty		+1	
3.	Date SNM was Subtract date This is SNM's	release	d from act		- 	
	***	SECTI	ON B - TOT	AL SERVICE CO	OMPUTATIONS	
				ADD INCLUSIVE		
COM	PONENT	FROM	TO	DAY	YYMMDD	ACT/INACT
				+1		
				+1		
				+1		
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			MAde	for total tir	me	
				rts to		
			331113			
		SECT	ION C - DA	TES FOR DD FO	ORM 1966/1	
1.	Date of reenl Subtract tota This is the A	l active	_		=	

* NOTE: Do not include DEP time for any service member of a Regular Component that initially entered the DEP on or after 850101, or for any service member of a Reserve Component that initially entered the DEP after 891128 (except Cat. P).

2. Date of reenlistment

*Subtract total time for pay
This is the Pay Entry Base Date

APPENDIX I

PROFICIENCY AND REVIEW EVALUATION SUMMARY

- 1. <u>General Instructions</u>. The Proficiency and Review Evaluation Summary (PARES), Figure I-1, and the worksheet, Figure I-2, will be completed on every RSNCO during PAR training and will be placed in the second section of the training file, behind the RITEC.
- 2. <u>Specific Instructions</u>. The RI will enter comments and check marks as appropriate.

PROFICIENCY AND REVIEW EVALUATION SUMMARY

30-DAY EVALUATION SUMMARY

RSNCO:	_ SITE:	
TASKS	THIRTY DAY PERFORMANCE	TRAINING REQUIRED YES / NO
Planning Recruiting Activities		
Conducting Recruiting Activities		
Working Systematic Components		
Preparing Accession Documents		
Analyzing Results of Recruiting Activity		
TYPE OF SPECIFIC TR	AINING REQUIRED /	/ REMARKS

Figure I-1. Proficiency and Review Evaluation Summary

PROFICIENCY AND REVIEW EVALUATION SUMMARY

3-MONTH EVALUATION SUMMARY

RSNCO:	_ SITE:	
	_	
TASKS	THREE MONTH PERFORMANCE	TRAINING REQUIRED YES / NO
Planning Recruiting Activities		
Conducting Recruiting Activities		
Working Systematic Components		
Preparing Accession Documents		
Analyzing Results of Recruiting Activity		
TYPE OF SPECIFIC TRA	AINING REQUIRED /	REMARKS

Figure I-1 (Cont). Proficiency and Review Evaluation Summary

PROFICIENCY AND REVIEW EVALUATION SUMMARY

6-MONTH EVALUATION SUMMARY

SNCO:	SITE:	
TASKS	SIX MONTH PERFORMANCE	TRAINING REQUIRED YES / NO
Planning Recruiting Activities		
Conducting Recruiting Activities		
Working Systematic Components		
Preparing Accession Documents		
Analyzing Results of Recruiting Activity		
TYPE OF SPECIFIC TR		

Figure I-1 (Cont). Proficiency and Review Evaluation Summary

PROFICIENCY AND REVIEW EVALUATION WORKSHEET

RSNCO INFORMATION	INSTRUCTIONS: PLEASE USE THE FOLLOWING GUIDANCE TO ANSWER THE OUESTIONS.				
RANK/NAME:	QUESTIONS.				
DATE:	 "Y" = Can perform task to established standard. "N" = Cannot perform task to established standard. "NE" = Recruiter was not evaluated in this area 				
		<u>CI</u>	HECK ON	E	
EVALUATION OF PROSPECTING		Y	N	NE	
CONDUCTING TELEPHONE CONVERSATION					
EVALUATION OF SALES SKILLS		Y	N	NE	
OPENING PROPOSED AGENDA, STATED THE VALUE, CHECKED FOR ACCEPT					
PROBING USED TO OPEN AND CLOSED PROBES PROPERLY					
SUPPORTING SUPPORTED CUSTOMER NEEDS WITH APPROPRIATE BENEFIT					
CLOSING IDENTIFIED BUYING SIGNALS AND CLOSED THE CALL					
INDIFFERENCE OVERCAME CUSTOMER INDIFFERENCE					
OBJECTION IDENTIFIED/HANDLED DRAWBACKS & MISUNDERSTANDINGS					
SKEPTICISM IDENTIFIED DOUBT AND OFFERED APPROPR	RIATE PROOF				
PROPER USE OF SALES TOOLS		Y	N	NE	
BENEFIT BOOK USED TO ILLUSTRATE FEATURES AND I	BENEFITS DURING				
RECRUITING SITE OPERATIONS		Y	N	NE _	
1) PLAN DAILY ACTIVITIES					
2) PLAN A WEEK IN SITE					
3) PLAN A MONTH IN SITE					
OVERALL EVALUATION: How does this Recruit	er compare w/	other 1	new recru	uiters?	
Above Average Satisfa	actory _	Be	low Ave	rage	
PAR EXAM TEST SCORE:					
EVALUATOR: DATE:					

Figure I-2. Proficiency and Review Evaluation Worksheet